

The Joint Commission on the Accreditation of Healthcare Organizations (JCAHO) conducts periodic, unannounced accreditation surveys of St. Vincent Charity Hospital.

The purpose of these surveys is to evaluate St. Vincent Charity Hospital's compliance with nationally established JCAHO standards for safety and quality. Survey results are used to determine whether, and the conditions under which, accreditation should be awarded to the organization.

If you have a safety or quality concern, you are encouraged to contact St. Vincent Charity Hospital's Patient Representative at 216.363.2604.

If your safety or quality concerns have not been addressed to your satisfaction or, if you prefer, contact JCAHO at 1.800.994.6610 or via their website at <http://www.jcipatientsafety.org/>.

This notice is posted in accordance with the Joint Commission's requirements.